



ST. WILFRID'S  
*Care Home*

## Resident's Satisfaction Survey

March 2013

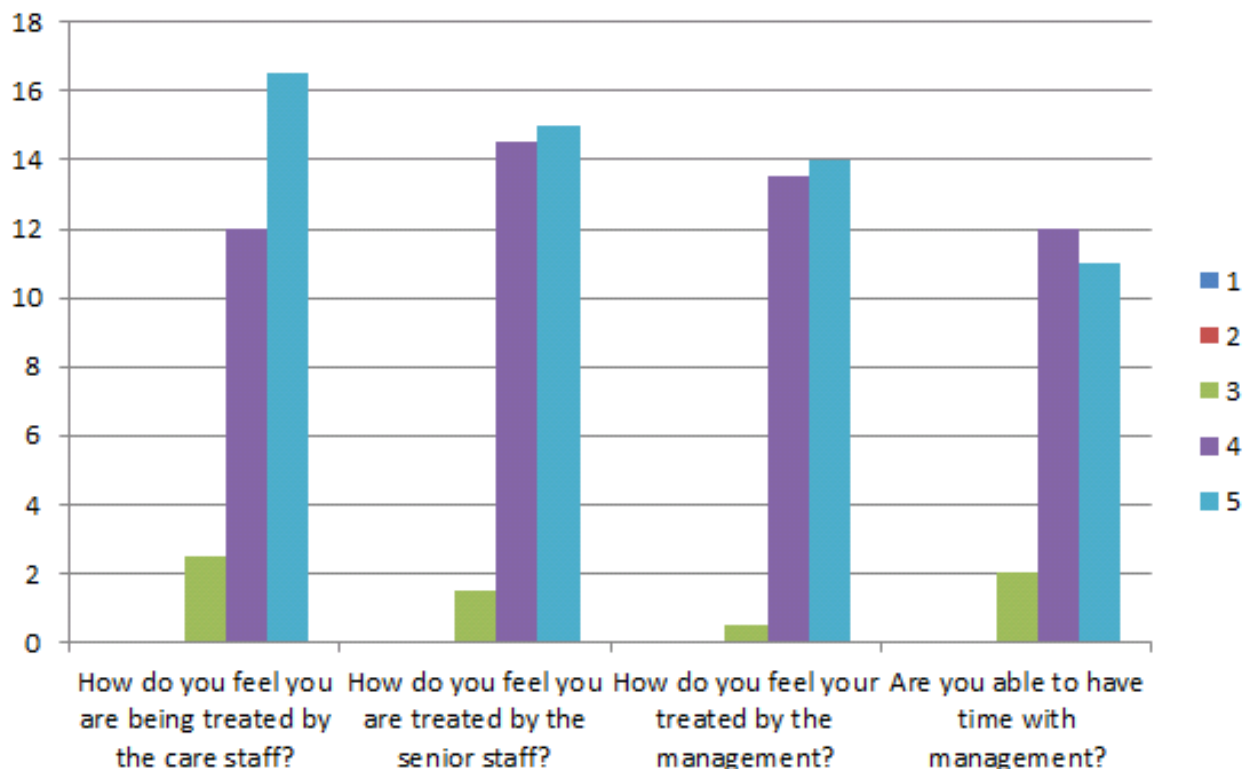
For the purpose of this survey we handed out 41 survey questionnaire forms to residents.

We had 31 forms returned.

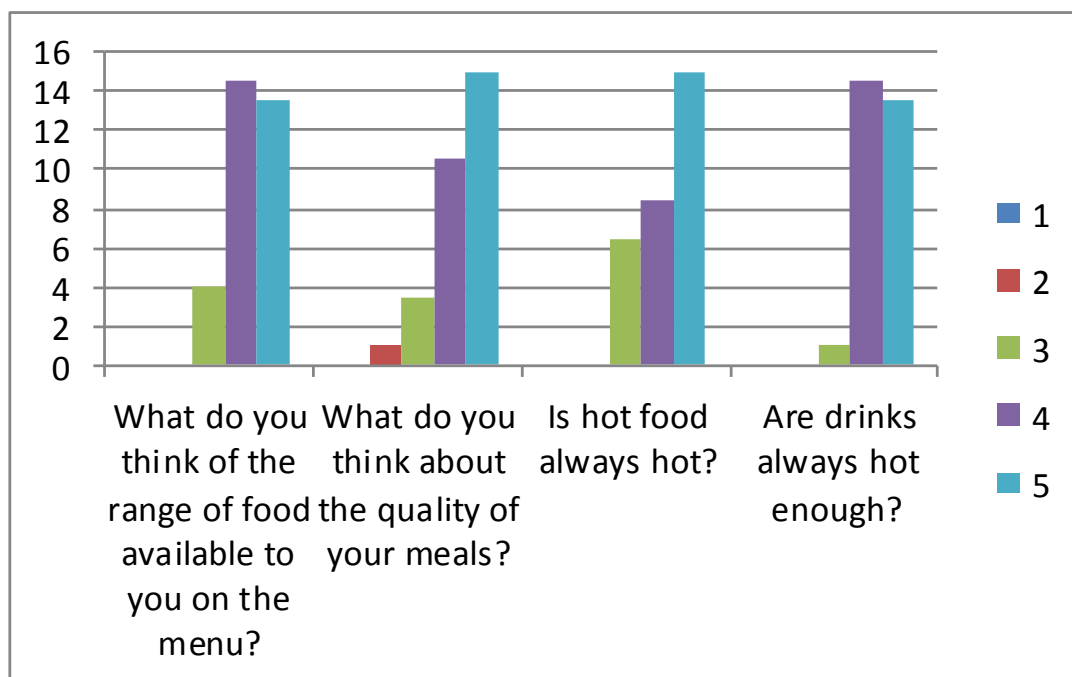
10 residents declined the offer to complete the survey

All questions were rated on a scale of 1-5 with 1 being poor and 5 being excellent

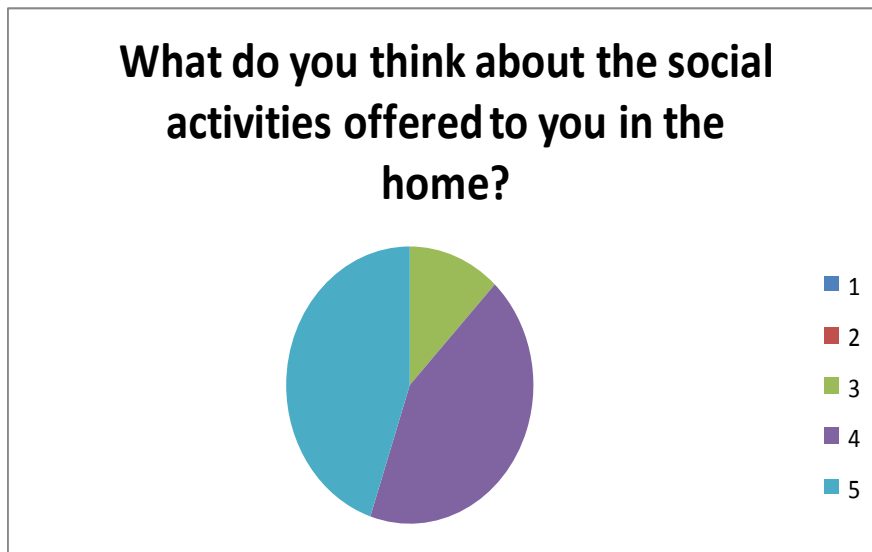
## Section 1. Staff



## Section 2. Food



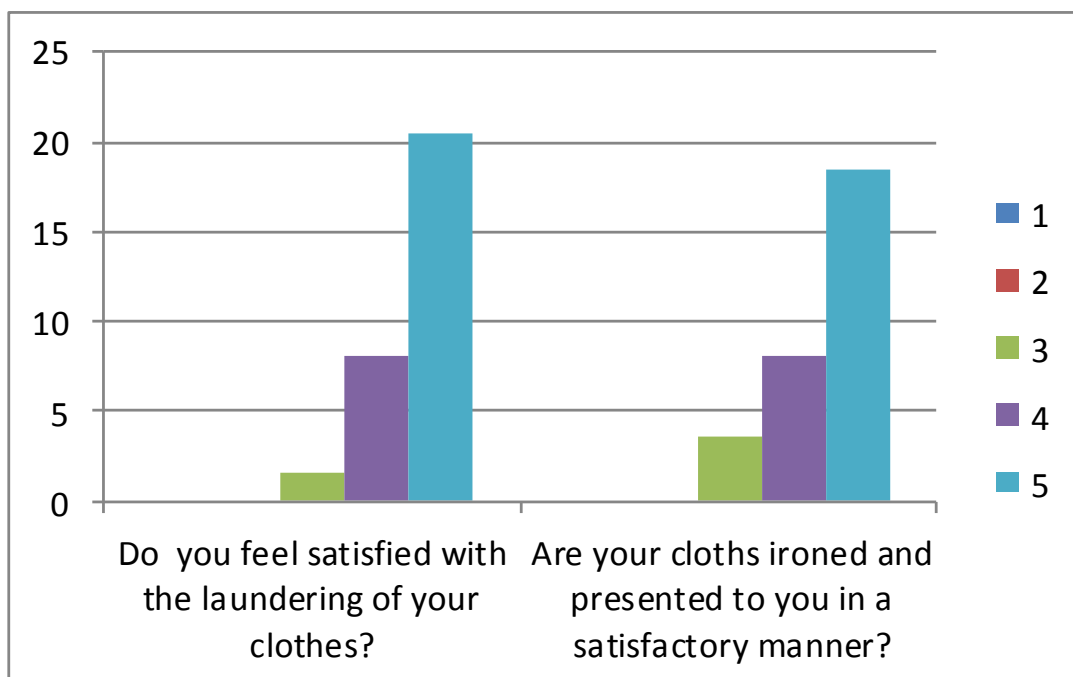
### Section 3. Social Activity



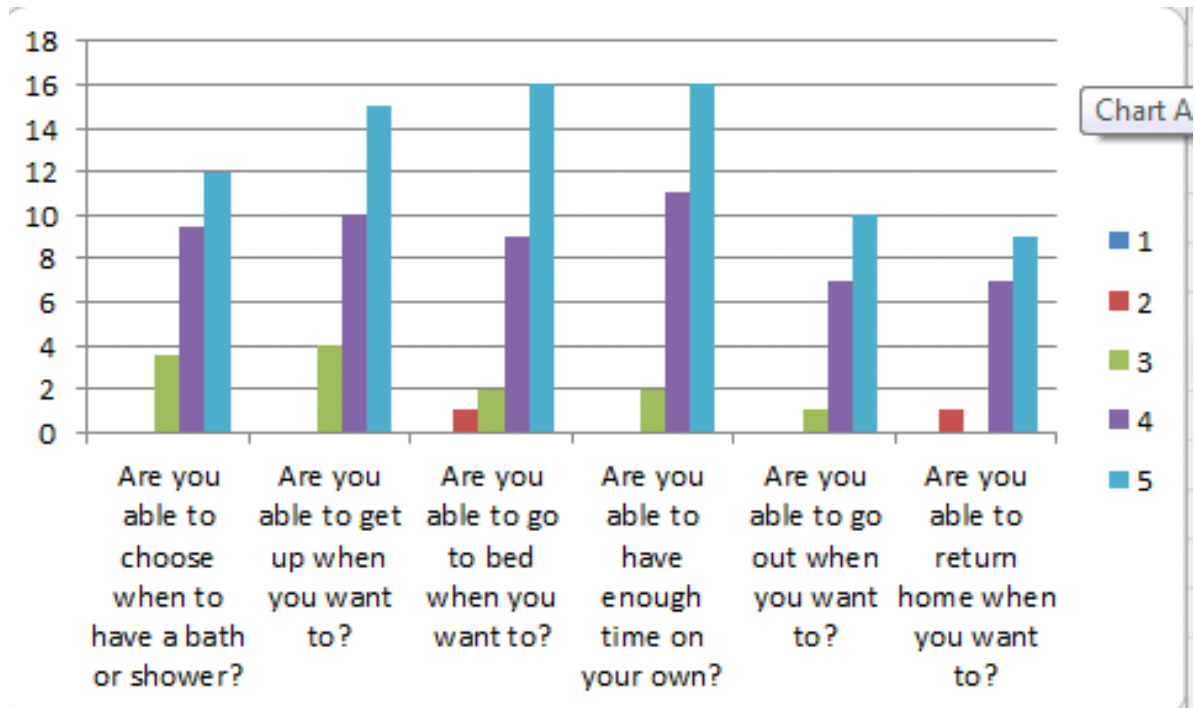
### Are there hobbies or interests that you would like to be able to follow which are not catered for in the home?

- *"There's always enough to do"*
- *"I enjoy the concerts"*
- *"I used to enjoy knitting but I can't manage to do so anymore"*

### Section 4. Laundry

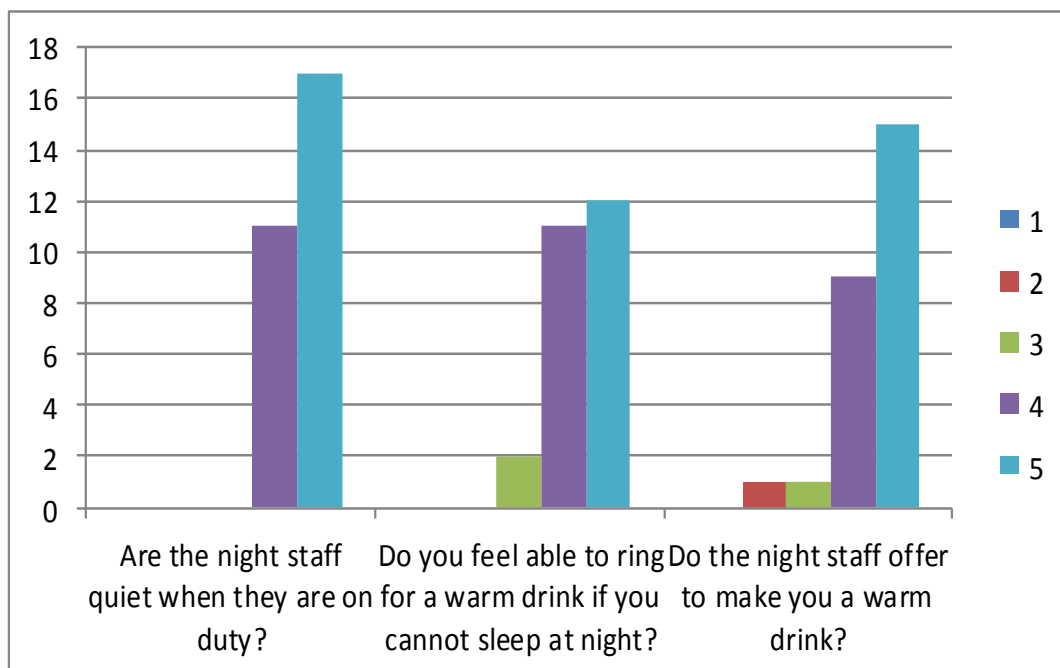


## Section 5. Freedom & Choice

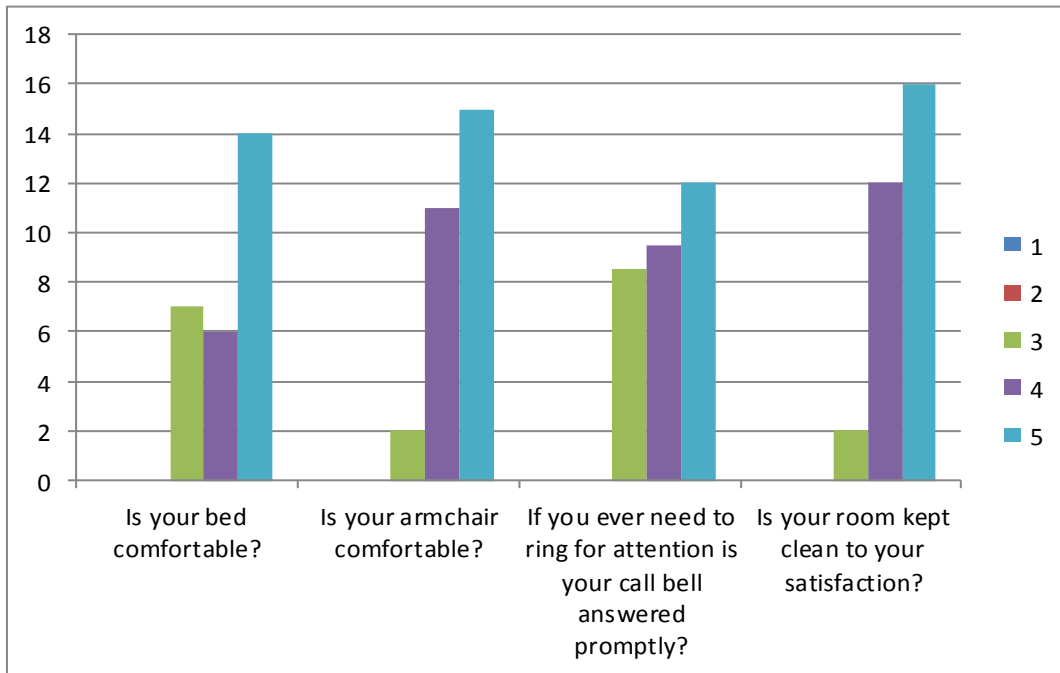


Several residents stated that they do not go out and so did not answer the questions relating to going out.

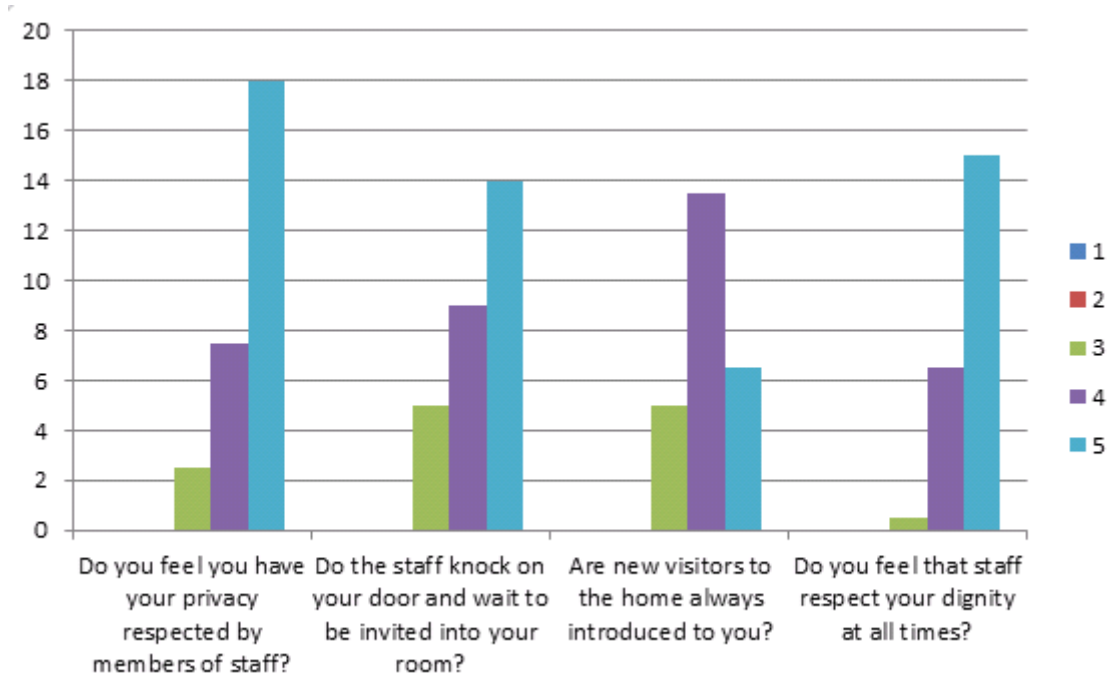
## Section 6. Night Staff



## Section 7. Comfort & Cleanliness



## Section 8. Privacy, Respect & Dignity



**Are there any occasions' when you feel your dignity is not respected? If so can you give an example of this?**

*No residents expressed any concerns in regards to having their dignity respected*